

# Woo Alert-WooCommerce WhatsApp Notifications Plugin Documentation

Welcome to the documentation for the **Woo Alert-WooCommerce WhatsApp Notifications** plugin. This plugin allows you to send WhatsApp notifications for WooCommerce order statuses and confirmations for Cash on Delivery (COD) orders without the need for an API.

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## Installation

### Requirements

- **WordPress version:** 5.7 or higher
- **WooCommerce version:** 5.0 or higher
- **PHP version:** 7.2 or higher

### For PRO Users

If you are upgrading to the PRO version of the plugin, please follow these additional steps:

1. **Deactivate or Remove Free Plugin:** Before uploading the PRO version, ensure that you deactivate or remove the free version of the plugin from your WordPress site. This prevents conflicts and ensures a smooth transition.
2. **Download PRO Version:** Download the PRO plugin ZIP file from [PRO Plugin Download Page](#).
3. **Upload PRO Plugin:** Go to your WordPress Admin Dashboard, navigate to **Plugins > Add New > Upload Plugin**, and upload the ZIP file for the PRO version.
4. **Activate PRO Plugin:** Once uploaded, click **Activate** to enable the PRO version.

### General Installation Steps

1. **Download:** Download the plugin ZIP file from [Plugin Download Page](#).
2. **Upload:** Go to your WordPress Admin Dashboard, navigate to **Plugins > Add New > Upload Plugin**, and upload the ZIP file.
3. **Activate:** Once uploaded, click **Activate** to enable the plugin.

## Configuration

### General Settings

1. **Access Settings:** Go to **WooCommerce > Settings > WhatsApp Notifications**.
2. **Configure Message Templates:**
  - **COD Confirmation Template:** Configure the template for COD confirmation messages. Use placeholders like `{customer_name}`, `{order_number}`, `{order_date}`, `{items_list}`, `{total_amount}`, `{delivery_address}`, and `{company_name}`.
  - **Order Status Template:** Configure the template for order status updates. Use placeholders like `{customer_name}`, `{order_number}`, `{order_status}`, and `{company_name}`.
3. **Set Company Name:** Provide your company name for use in the message templates.

## Usage

### On the Order Page

1. **Navigate to Orders:** Go to **WooCommerce > Orders** and select an order.
2. **Send Notifications:**
  - **COD CONFIRMATION:** Click this button to send a COD confirmation message to the customer.
  - **ORDER STATUS:** Click this button to send an order status update to the customer.
  - **PURCHASE NOW:** Click this button to be directed to the plugin purchase page.

## Documentation Menu

The plugin includes a Documentation menu in the WordPress admin area, which provides links to:

- [Plugin Documentation](#): Detailed documentation for the plugin.
- [SMS Notification](#): Download the SMS Notification plugin.
- [Community Support](#): Access community support for any issues or questions.

# Support

For support, please visit our [Community Support](#) page or reach out via Contact Form.

## FAQ

**Q: How do I change the message templates?**

A: Go to **WooCommerce > Settings > WhatsApp Notifications** and update the message templates under the respective settings sections.

**Q: What if I encounter an error message about usage limits?**

A: You have reached the usage limit. To continue using the plugin, please visit the [Purchase Page](#) to purchase a license.

**Q: What should I do if I am upgrading to the PRO version?**

A: Deactivate or remove the free version of the plugin before uploading and activating the PRO version to avoid conflicts.

## Changelog

**Version 1.3:**

- Added "COD CONFIRMATION" and "ORDER STATUS" buttons to the order page.
- Introduced documentation menu with links to Plugin Documentation, SMS Notification, and Community Support.
- Fixed issues related to usage limit notifications.

**Version 1.2:**

- Initial release with basic WhatsApp notification functionalities.